CDL Defender® Frequently Asked Questions

What happens after I submit my enrollment?

Your USL Member ID card and policy will be sent to you via email. If no email is provided, it will be sent USPS. It is important to provide an email address on your enrollment so that you get your Welcome Letter quicker. Our Welcome Letter includes information on how to register on our Member Resources Portal/Mobile App and download your plan documents.



What do I do when I need to use my plan?

You should contact us right away upon receiving a citation and/or roadside inspection.

You have several choices to access your benefits:

- Call us directly at (800) 356-LAWS to report a citation or request a consultation
- Upload a citation or request a consultation on-the-go through the mobile app

It is important for you to contact your attorney as soon as possible and provide them information needed for them to represent you.

Why should I choose U.S. Legal Services?

Even good drivers have bad things happen from time to time. For an affordable weekly rate, we pay a local attorney's hourly rate when you need it most.

Positive courtroom outcomes will aid your SMS and ability to keep driving. You also receive discounted coverage for personal legal matters, financial coaching, tax advice and preparation as well as fully managed identity restoration in the event of a theft. You will be responsible for court costs and fines if there are any, but that is true with any legal plan.

Who is covered?

You, the driver, are covered as well as your partner or spouse for all non-criminal moving, non-moving and DOT violations. You, your partner or spouse and your dependent children up to the age of 23 are covered for all non-CDL related matters at a 1/3 discount off the attorney's normal, hourly rate for personal legal matters.

What else is covered?

The discounted coverage includes family law, civil, landlord/tenant, DUI, criminal and consumer matters, but is not limited to these. You and your family are also covered for financial coaching, identity theft and tax consultations at no additional charge. Should you choose to have your taxes prepared and filed, you may do so at a rate of $195.

Will I have to appear in court?

In most cases, you will not need to appear in court. There may be some instances you will be required to do so based on the court requirements where the citation was received.

How does USL help me with my license and CSA scores?

We provide you with the opportunity for legal representation that is provided to you under the Constitution of the United States of America. Many people do not know a credible attorney to call and many cannot afford to pay exorbitant legal fees when in a pinch. Our positive courtroom outcomes speak for themselves and you know you are getting a credible attorney through our thorough vetting process. This will save you points on your MVR and PSP. The positive courtroom outcomes are the tools needed to have a successful DataQ challenge, keeping your SMS as low as possible.

The questions and answers above are for information purposes only. Any conflict between the questions and answers section and the terms of the membership agreement will be governed by the terms of the membership agreement.